



SYSTEM AND PROGRAM LEVEL

INDICATOR REPORT

AHAR 8, QUARTER 3

10/01/2011 – 06/30/2012



Standard Performance Measures

Goal	Applicable Program(s)	Program Outcome Targets	Outcomes Calculation	HMIS Data Elements
Housing Stability	<ul style="list-style-type: none"> ▪ Permanent Supportive Housing 	80% of persons will remain in the permanent housing program as of the end of the operating year or exit to permanent housing (subsidized or unsubsidized).	The number of Stayers in the program PLUS the number of Leavers who exited to a permanent housing destination ÷ by the total number of Stayers and Leavers.	2.3 Program ID 3.12 Program Entry Date 3.13 Program Exit Date 4.10 Destination
	<ul style="list-style-type: none"> ▪ Transitional Housing ▪ HPRP 	70% of persons will exit to permanent housing (subsidized or unsubsidized) during the operating year.	Permanent housing placement is calculated by determining the number of Leavers who exited to a permanent housing destination ÷ the total # of Leavers.	2.3 Program ID 3.13 Program Exit Date 4.10 Destination
Increased Income	<ul style="list-style-type: none"> ▪ Permanent Supportive Housing 	25% of persons age 18 and older will maintain or increase their total income (from all sources) as of the end of the operating year or program exit.	The # of adults whose amount of cash income from any source remained the same or increased based on the persons income at intake and then at exit, or if they remained housed, at their most recent assessment ÷ by the total # of adult Leavers PLUS adult Stayers.	2.3 Program ID 3.3 Date of Birth 3.12 Program Entry Date 3.13 Program Exit Date 4.1 Income and Sources
	<ul style="list-style-type: none"> ▪ Transitional Housing 	25% of persons age 18 and older will increase their total income (from all sources) as of the end of the operating year or program exit.	The # of adults whose amount of cash income from any source increased based on the persons income at intake and then at exit, or if they remained housed, at their most recent assessment ÷ by the total # of adult Leavers PLUS adult Stayers.	2.3 Program ID 3.3 Date of Birth 3.12 Program Entry Date 3.13 Program Exit Date 4.1 Income and Sources



Standard Performance Measures

Goal	Applicable Program(s)	Program Outcome Targets	Outcomes Calculation	HMIS Data Elements
Earned Income	<ul style="list-style-type: none"> ▪ Permanent Supportive Housing ▪ HPRP 	25% of persons age 18 through 61 will maintain or increase their earned income as of the end of the operating year or at program exit.	The number of persons (ages 18-61 whose amount of earned income remained the same or increased based on the persons earned income at intake and then at exit, or if they remained housed, at their most recent assessment ÷ by the total # of Leavers PLUS Stayers (ages 18-61).	2.3 Program ID 3.3 Date of Birth 3.12 Program Entry Date 3.13 Program Exit Date 4.1 Income and Sources
	<ul style="list-style-type: none"> ▪ Transitional Housing 	25% of persons age 18 through 61 will increase their earned income as of the end of the operating year or at program exit.	The number of persons (ages 18-61 whose amount of earned income increased based on the persons earned income at intake and then at exit, or if they remained housed, at their most recent assessment ÷ by the total # of Leavers PLUS Stayers (ages 18-61).	2.3 Program ID 3.3 Date of Birth 3.12 Program Entry Date 3.13 Program Exit Date 4.1 Income and Sources
Bed Utilization	<ul style="list-style-type: none"> ▪ Emergency Shelters ▪ Transitional Housing ▪ Permanent Supportive Housing 	<ul style="list-style-type: none"> ▪ 60% min. bed utilization for ES ▪ 80% min. bed utilization for TH ▪ 95% min. bed utilization for PSH 	Total number of bed nights ÷ total number of nights in the month.	2.3 Program ID 2.9 Bed & Unit Inventory Info 3.12 Program Entry Date 3.13 Program Exit Date

Performance Measurement - Program Key

Organization Name	Program Name	Perf Report Tier(s)
Central California Family Crisis Center	Porterville Women's Shelter - Homeless	ES - Fam OR Ind, Tier 2
Central California Family Crisis Center	Porterville Women's Shelter - DV	ES - Fam OR Ind, Tier 2
Family Services of Tulare County	Battered Woman's Shelter Visalia	ES - Fam OR Ind, Tier 2
Kings Community Action Organization	Woman's Shelter - Homeless	ES - Fam OR Ind, Tier 2
Kings Community Action Organization	Woman's Shelter - DV	ES - Fam OR Ind, Tier 2
Light House Rescue Mission	Light House Rescue Mission	ES - Fam OR Ind, Tier 2
Visalia Rescue Mission	Men's Emergency Shelter	ES - Ind, Tier 1
Visalia Rescue Mission	Shelter of Hope	ES - Fam OR Ind, Tier 1
Champions Recovery Alternative Program	Heritage Homes	PSH - Family & Ind
Family Services of Tulare County	Tulare Housing First	PSH - Family & Ind
Family Services of Tulare County	Tulare Housing First II	PSH - Family & Ind
Family Services of Tulare County	Tulare Housing First II Bonus	PSH - Family & Ind
Family Services of Tulare County	PSH I Tracy Ct.	PSH - Family & Ind
Family Services of Tulare County	PSH II Myrtle Ct.	PSH - Family & Ind
Kings Community Action Organization	Homeless Care Plus	PSH - Family & Ind
Aspiranet	THP Plus - Kings	TH - Family OR Ind
Aspiranet	THP Plus	TH - Family OR Ind
Central California Family Crisis Center	Homeless	TH - Family OR Ind
Central California Family Crisis Center	Transitional Housing Program - DV	TH - Family OR Ind
Champions Recovery Alternative Program	Crossroads - Sober Living	TH - Family OR Ind
Champions Recovery Alternative Program	Hannah's House	TH - Family OR Ind
Champions Recovery Alternative Program	New Beginnings - Sober Living	TH - Family OR Ind
Cornerstone Recovery Program	Cornerstone Men's Program	TH - Ind
Family Services of Tulare County	**B	TH - Fam
Family Services of Tulare County	**E	TH - Fam
Family Services of Tulare County	Visalia DV Transitional Housing	TH - Fam
Family Services of Tulare County	Scattered Site - SHP	TH - Fam
Family Services of Tulare County	Scattered Site - VAWA	TH - Fam
Turning Point of Central California	Visalia Re-entry Center	TH - Ind
Visalia Rescue Mission	House of Hope	TH - Family OR Ind*
Visalia Rescue Mission	Men's Program	TH - Ind*

**These programs will not have data or performance measures for employment or housing stability.*

***The program name has been omitted to protect DV clients.*



2011 - 2012 Average Program Occupancy Rates

Facility Name		# of Year Round Beds	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Avg
Emergency Shelter	Barbara Saville Woman's Shelter	26	113%	95%	99%	78%	99%	111%	92%	54%	81%	91%
	CCFCC Porterville Woman's Shelter	38	83%	92%	86%	56%	63%	79%	75%	74%	87%	77%
	FSTC Battered Woman's Shelter, Visalia	30	42%	18%	19%	26%	36%	38%	36%	33%	29%	31%
	Lighthouse Rescue Mission	20	67%	60%	77%	77%	40%	28%	39%	38%	42%	52%
	VRM Shelter Of Hope	26	59%	75%	85%	50%	66%	55%	31%	60%	74%	62%
	VRM Men's Emergency Shelter	57	91%	85%	65%	76%	67%	65%	90%	73%	51%	74%
	Total ES	197	76%	71%	72%	61%	62%	63%	60%	55%	61%	64%
Transitional Housing	Bella Oaks	13	123%	113%	100%	100%	121%	123%	123%	119%	85%	112%
	CCFCC Transitional Housing Program	35	50%	37%	38%	53%	46%	50%	48%	46%	53%	47%
	Cornerstone TH	20	89%	93%	87%	92%	85%	90%	88%	87%	90%	89%
	Crossroads	6	0%	8%	17%	24%	24%	17%	17%	17%	14%	15%
	E Street Complex	13	63%	69%	69%	48%	31%	62%	62%	62%	100%	63%
	Hannah's House	20	64%	73%	81%	71%	45%	33%	42%	72%	63%	60%
	New Beginnings	6	60%	24%	17%	17%	17%	30%	39%	34%	17%	28%
	Scattered Site-SHP	23	61%	100%	100%	100%	78%	78%	78%	73%	49%	80%
	Scattered Site-VAWA	35	122%	133%	148%	151%	149%	123%	114%	114%	114%	130%
	Visalia DV Transitional	14										22%
	THP Plus	12	80%	96%	77%	81%	88%	85%	68%	72%	80%	81%
	THP Plus - Kings County	3	100%	100%	69%	37%	67%	97%	67%	58%	91%	76%
	TPCC Visalia Re-entry Center	28	88%	89%	84%	77%	78%	81%	98%	93%	101%	88%
	VRM House of Hope	19	55%	58%	57%	58%	60%	67%	69%	68%	63%	62%
	VRM Men's Program	28	106%	98%	112%	78%	74%	69%	71%	61%	94%	85%
Total TH	275	82%	78%	75%	70%	69%	72%	70%	70%	72%	73%	
Permanent Supportive Housing	Heritage Homes	31	42%	65%	71%	71%	73%	87%	87%	85%	58%	71%
	PSH I Tracy Court	12	175%	173%	170%	164%	79%	77%	95%	108%	121%	129%
	PSH II Myrtle Court	12										74%
	Tulare Housing First	7	86%	86%	97%	100%	100%	100%	97%	86%	73%	92%
	Tulare Housing First II	25						8%	30%	68%	100%	51%
	Tulare Housing First Bonus	5										
	Homeless Care Plus	20										
Total PSH	112	101%	108%	113%	100%	100%	100%	97%	93%	84%	100%	

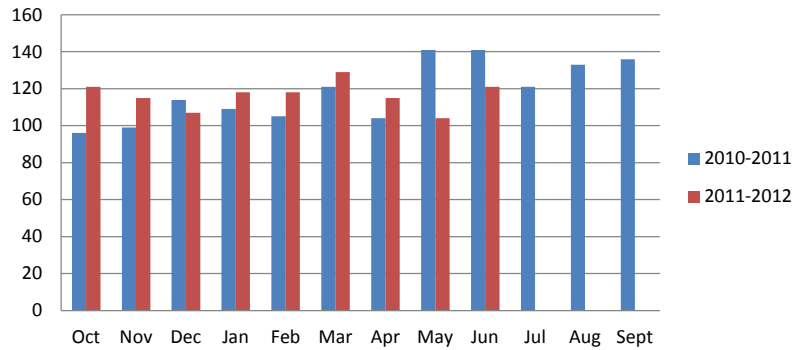
Notes:
Report contains information on HMIS participating agencies only

System and Program Indicator Report

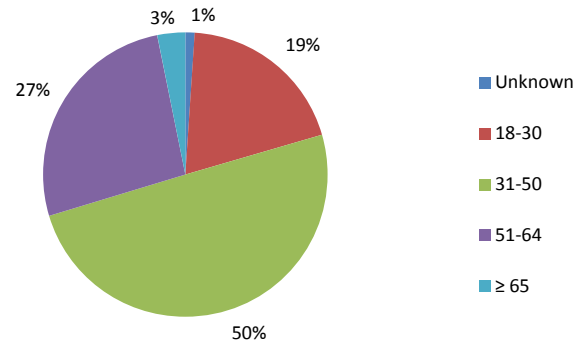


AHAR 8: Emergency Shelter - Tier 1 [^]	Clients Served (Unduplicated)			Nightly Occupancy			Average Length of Stay (Days)*			System of Concern
	Goal	Actual	Outcome Achieved	Capacity	Actual	% Bed Utilization	Goal	Actual	Outcome Achieved	
10/01/2011-06/30/2012										
Individual System	N/A	332	N/A	67	52	78%	N/A	14	N/A	No

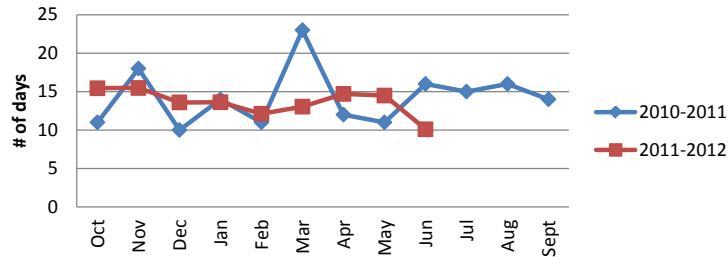
Clients Served



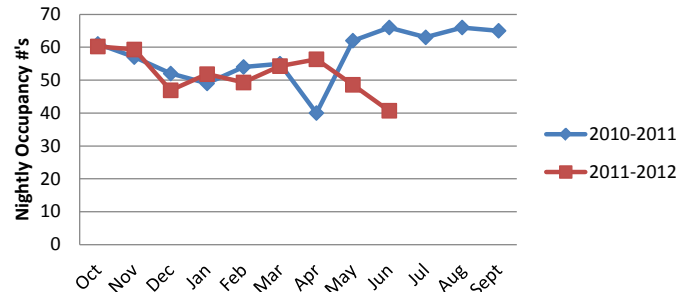
Age Ranges of Clients



Average Length of Stay, Days



Average Nightly Occupancy



Demographics

Households Served	332
Clients Served	332
Average Age (HOH)	41.3
Gender - Male (HOH)	206
Gender - Female (HOH)	126
Veterans (adults only)	1
Disabling Condition (adults)	61
Race - White (HOH)	231
Race - American Indian (HOH)	61
Race - Black (HOH)	15
Race - Multi-Racial (HOH)	2
Hispanic (HOH)	138
Non-Hispanic (HOH)	189
Adults Served	332
Children Served	0
Mean Family Size	1
Average # of Children	0
Children 0-5 years	0
Children 6-12 years	0
Children 13-17 years	0

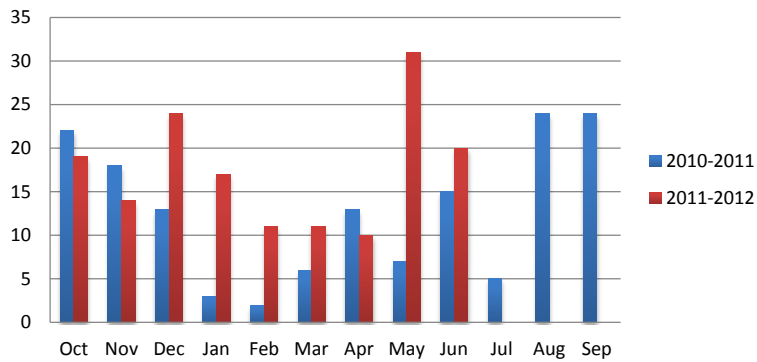
[^] Tier 1 emergency shelters only collect universal data elements; there is no data collected on employment or destination.



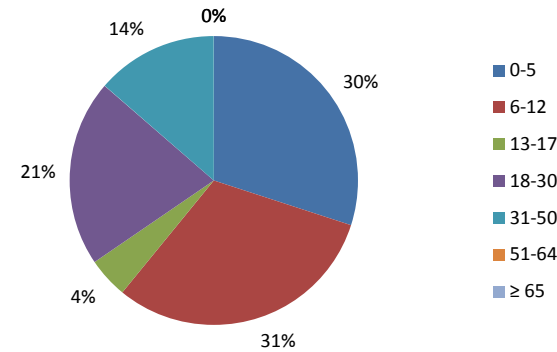
System and Program Indicator Report

AHAR 8: Emergency Shelter - Tier 1 [^]	Clients Served			Nightly Occupancy			Average Length of Stay (Days)			System of Concern
	Goal	Actual	Outcome Achieved	Capacity	Actual	% Bed Utilization	Goal	Actual	Outcome Achieved	
10/01/2011-06/30/2012										Yes or No
Family System	N/A	110	N/A	9	7	78%	N/A	13	N/A	No

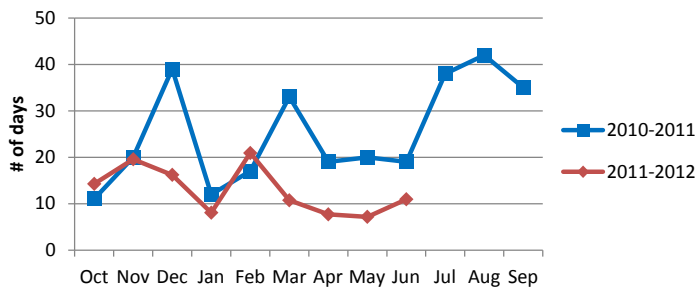
Clients Served



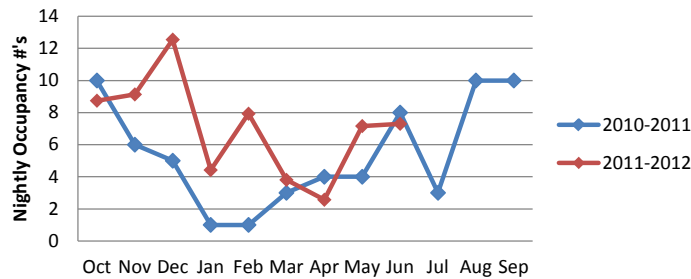
Age Range of Clients



Average Length of Stay, Days



Average Nightly Occupancy



Demographics

Households Served	38
Clients Served	110
Average Age (HOH)	31
Gender - Male (HOH)	0
Gender - Female (HOH)	38
Veterans (adults only)	0
Disabling Condition (adults only)	9
Race - White (HOH)	27
Race - American Indian (HOH)	2
Race - Black (HOH)	9
Race - Multi-Racial (HOH)	0
Hispanic (HOH)	17
Non-Hispanic (HOH)	21
Adults Served	38
Children Served	72
Average Family Size	2.9
Average # of Children	1.9
Children 0-5 years	33
Children 6-12 years	34
Children 13-17 years	5

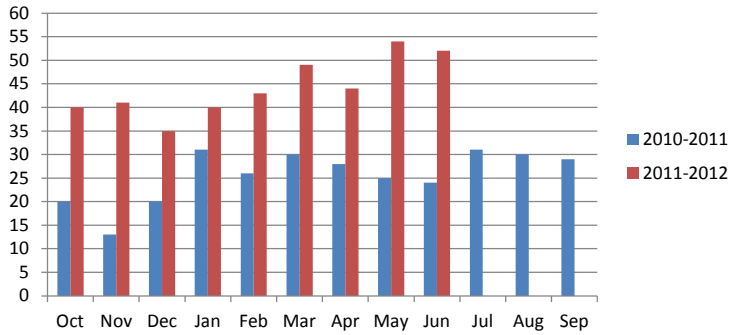
[^] Tier 1 emergency shelters only collect universal data elements; there is no data collected on employment or destination.

System and Program Indicator Report

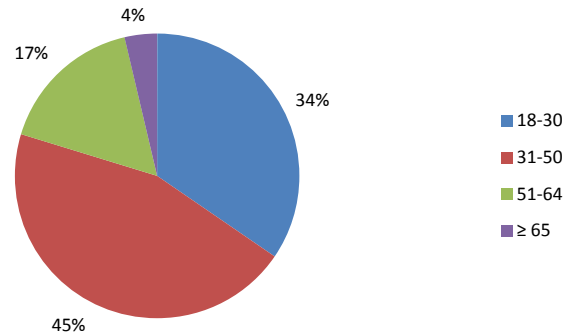


AHAR 8: Emergency Shelter - Tier 2 10/01/2011-06/30/2012	Households Served			Nightly Occupancy			Average Length of Stay (Days)			System of Concern Yes or No
	Goal	Actual	Outcome Achieved	Capacity	Actual	% Bed Utilization	Goal	Actual	Outcome Achieved	
Individual System	-	217	-	24	22	92%	-	15	-	No

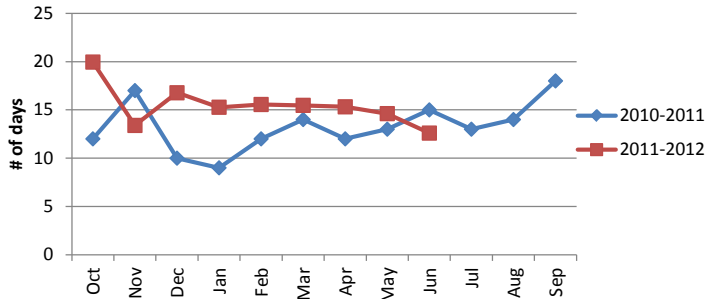
Clients Served



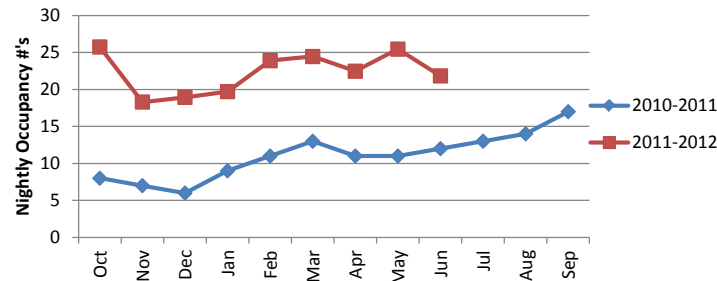
Age Range of Clients



Average Length of Stay, Days



Average Nightly Occupancy



Demographics

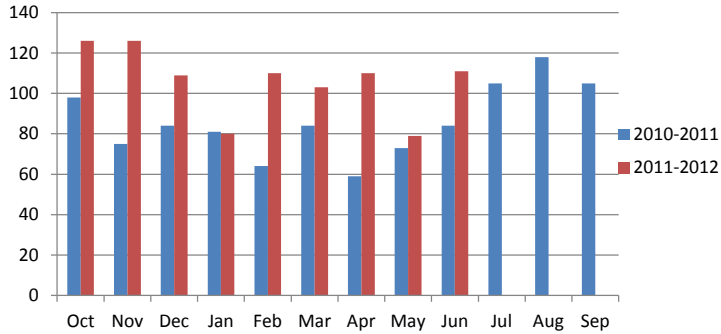
Households Served	217
Clients Served	217
Average Age (HOH)	38
Gender - Male (HOH)	0
Gender - Female (HOH)	217
Veterans (adults only)	4
Disabling Condition (adults)	117
Race - White (HOH)	171
Race - American Indian (HOH)	10
Race - Black (HOH)	24
Race - Multi-Racial (HOH)	4
Hispanic (HOH)	66
Non-Hispanic (HOH)	150
Adults Served	217
Children Served	0
Average Family Size	1
Average # of Children	0
Children 0-5 years	0
Children 6-12 years	0
Children 13-17 years	0

System and Program Indicator Report

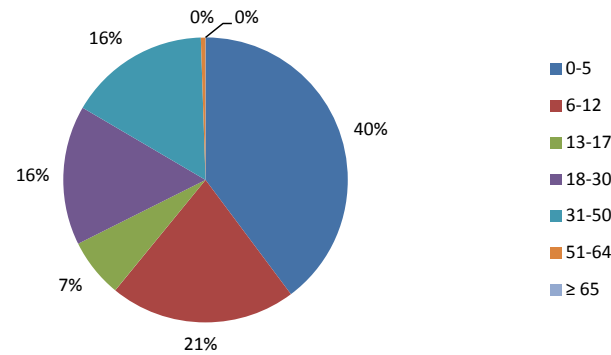


AHAR 8: Emergency Shelter - Tier 2	Households Served			Nightly Occupancy			Average Length of Stay (Days)			System of Concern
	Goal	Actual	Outcome Achieved	Capacity	Actual	% Bed Utilization	Goal	Actual	Outcome Achieved	
10/01/2011-06/30/2012	-	185	-	74	51	69%	-	15	-	Yes or No
Family System	-	185	-	74	51	69%	-	15	-	No

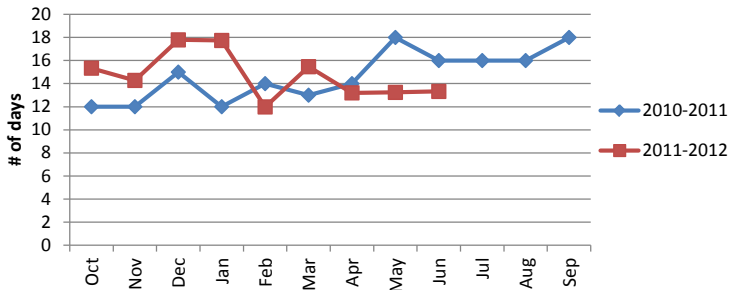
Clients Served



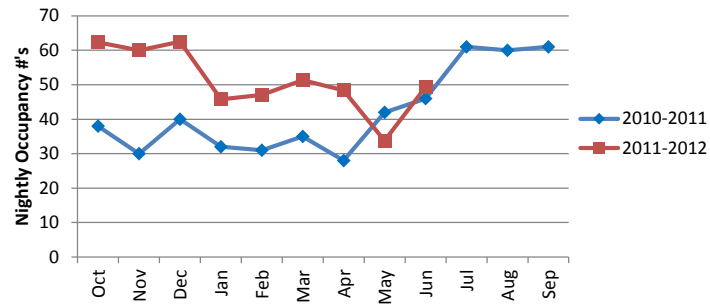
Age



Average Length of Stay, Days



Average Nightly Occupancy



Demographics

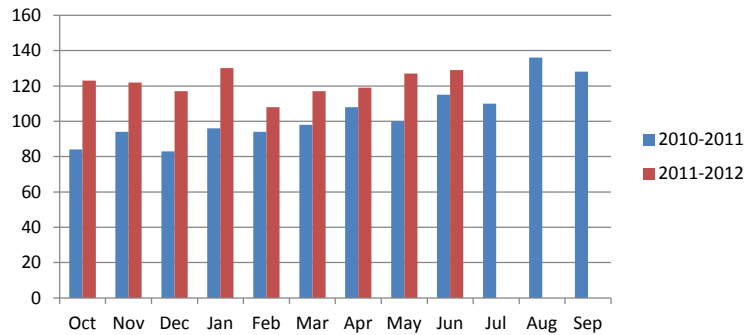
Households Served	185
Clients Served	567
Average Age (HOH)	32
Gender - Male (HOH)	0
Gender - Female (HOH)	183
Veterans (adults only)	0
Disabling Condition (adults)	51
Race - White (HOH)	158
Race - American Indian (HOH)	3
Race - Black (HOH)	15
Race - Asian (HOH)	4
Hispanic (HOH)	97
Non-Hispanic (HOH)	86
Adults Served	185
Children Served	382
Average Family Size	3.1
Average # of Children	2.1
Children 0-5 years	226
Children 6-12 years	120
Children 13-17 years	38



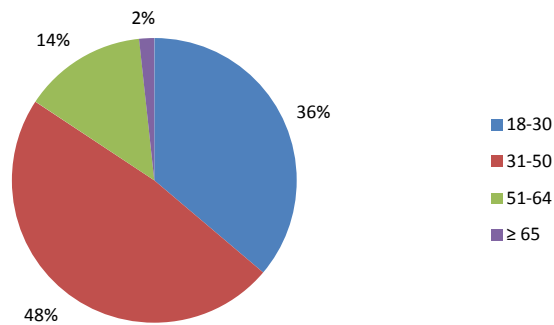
System and Program Indicator Report

AHAR 8: Transitional Housing	Bed Utilization			Total Income			Earned Income			Housing Stability						System of Concern
10/01/2011-06/30/2012	Capacity	Actual	% Bed Utilization	Goal (%)	Actual (%)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	Goal (#)	Actual (#)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	Yes or No
Individual System^	132	102	77%	25%	11%	No	25%	8%	No	96	58	No	67%	41%	No	Yes

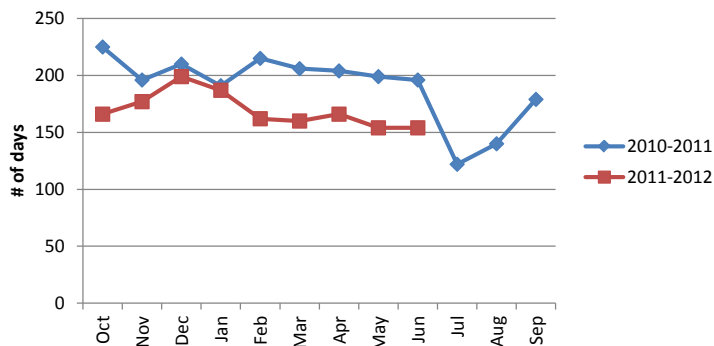
Clients Served



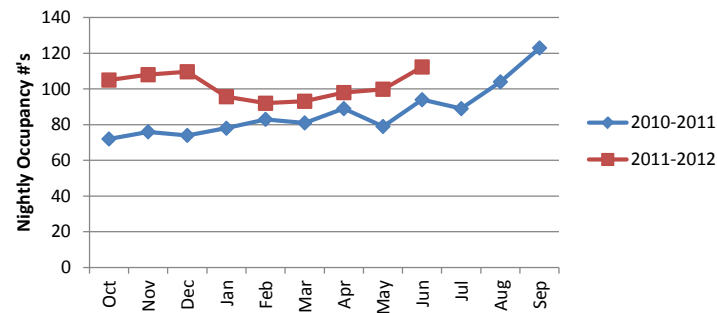
Age Range of Clients



Average Length of Stay, Days



Average Nightly Occupancy



Demographics

Households Served	293
Clients Served	293
Average Age (HOH)	36.5
Gender - Male (HOH)	220
Gender - Female (HOH)	73
Veterans (adults only)	15
Disabling Condition (adults)	90
Race - White (HOH)	248
Race - American Indian (HOH)	11
Race - Black (HOH)	29
Race - Multi-Racial (HOH)	0
Race - Asian (HOH)	2
Race - Native Hawaiian (HOH)	1
Hispanic (HOH)	112
Non-Hispanic (HOH)	181
Adults Served	293
Children Served	0
Average Family Size	1
Average # of Children	0
Children 0-5 years	0
Children 6-12 years	0
Children 13-17 years	0

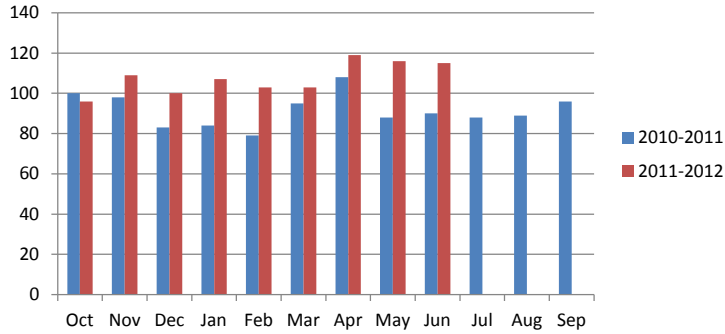
^Program Specific Data Elements (Employment Improvement & Housing Stability) not collected by VRM TH programs.

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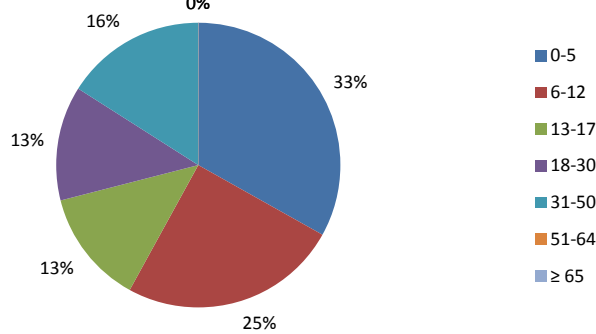


AHAR 8: Transitional Housing	Bed Utilization			Total Income			Earned Income			Housing Stability						System of Concern
10/01/2011-06/30/2012	Capacity	Actual	% Bed Utilization	Goal (%)	Actual (%)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	Goal (#)	Actual (#)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	Yes or No
Family System^	109	102	94%	25%	27%	Yes	25%	14%	No	39	44	Yes	67%	76%	Yes	Yes

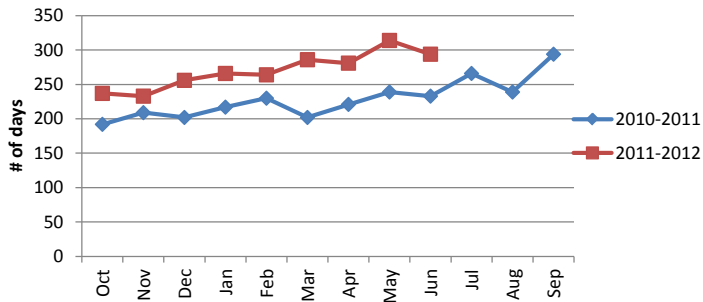
Clients Served



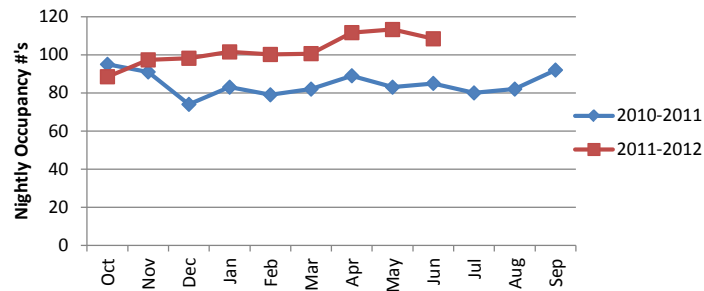
Age Range of Clients



Average Length of Stay, Days



Average Nightly Occupancy



Demographics	
Households Served	48
Clients Served	169
Average Age (HOH)	31.5
Gender - Male (HOH)	0
Gender - Female (HOH)	48
Veterans (adults only)	0
Disabling Condition (adults)	7
Race - White (HOH)	39
Race - American Indian (HOH)	2
Race - Black (HOH)	3
Race - Asian (HOH)	2
Race - Native Hawaiian (HOH)	1
Hispanic (HOH)	28
Non-Hispanic (HOH)	20
Adults Served	49
Children Served	120
Average Family Size	3.5
Average # of Children	2.5
Children 0-5 years	56
Children 6-12 years	42
Children 13-17 years	22

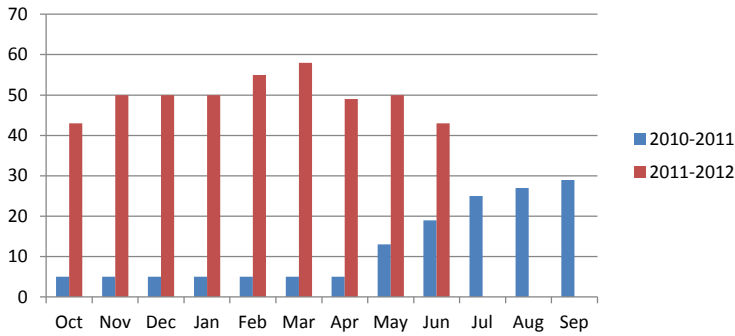
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System and Program Indicator Report

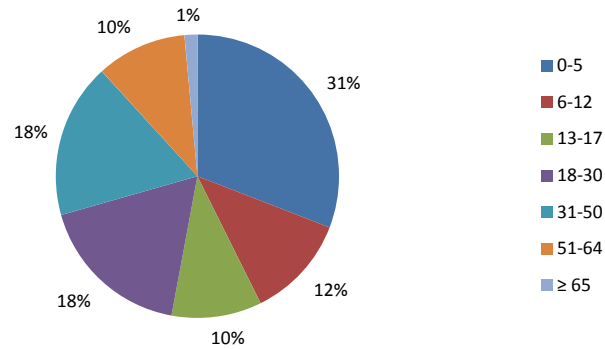


AHAR 8: Permanent Supportive Housing	Bed Utilization			Total Income			Earned Income			Housing Stability						System of Concern
10/01/2011-06/30/2012	Capacity	Actual	% Bed Utilization	Goal (%)	Actual (%)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	Goal (#)	Actual (#)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	Yes or No
Ind & Family System	87	50	57%	25%	19%	No	25%	6%	No	54	46	No	80%	68%	No	Yes

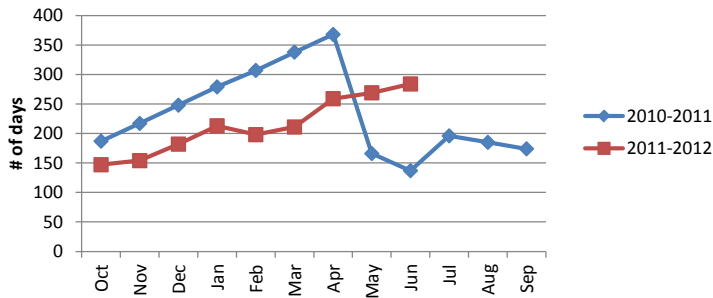
Clients Served



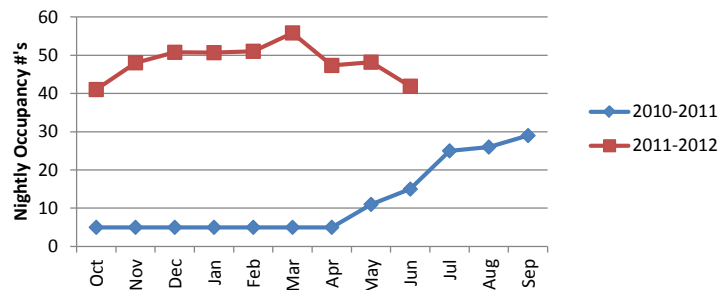
Age Range of Clients



Average Length of Stay, Days



Average Nightly Occupancy



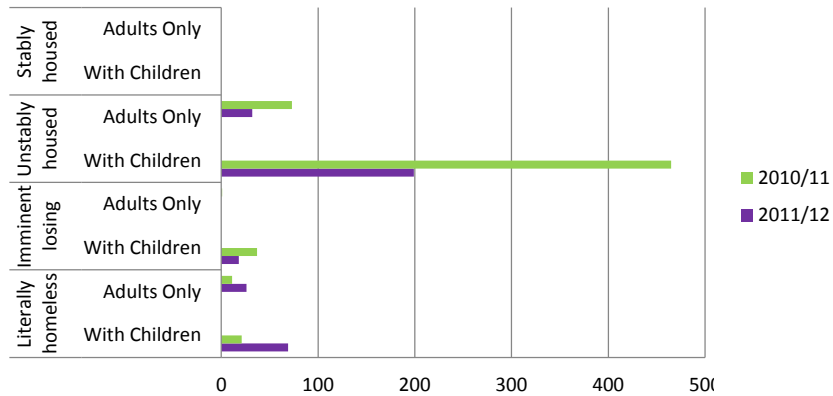
Demographics

Households Served	26
Clients Served	68
Average Age (HOH)	42.38
Gender - Male (HOH)	13
Gender - Female (HOH)	12
Veterans (adults only)	0
Disabling Condition (adults)	23
Race - White (HOH)	22
Race - American Indian (HOH)	0
Race - Black (HOH)	4
Race - Multi-Racial (HOH)	0
Hispanic (HOH)	8
Non-Hispanic (HOH)	18
Adults Served	32
Children Served	36
Average Family Size	5.7
Average # of Children	3
Children 0-5 years	21
Children 6-12 years	8
Children 13-17 years	7

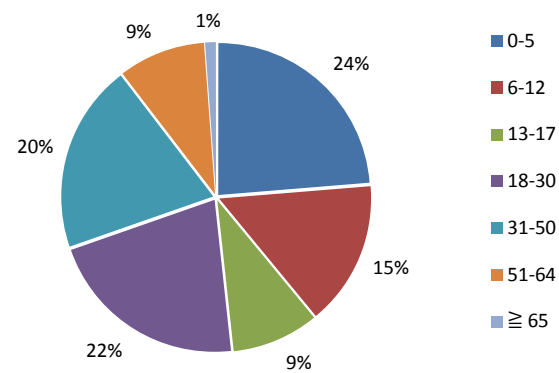
System and Program Indicator Report

AHAR 8: Kings Co. HPRP	Bed Utilization		Total Income			Earned Income			Housing Stability						System of Concern
	Capacity	Actual	Goal (%)	Actual (%)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	Goal (#)	Actual (#)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	Yes or No
10/01/2011-06/30/2012															
Ind & Family System	N/A	N/A	25%	13%	No	25%	10%	No	208	294	Yes	67%	95%	Yes	Yes

Housing Status at Entry

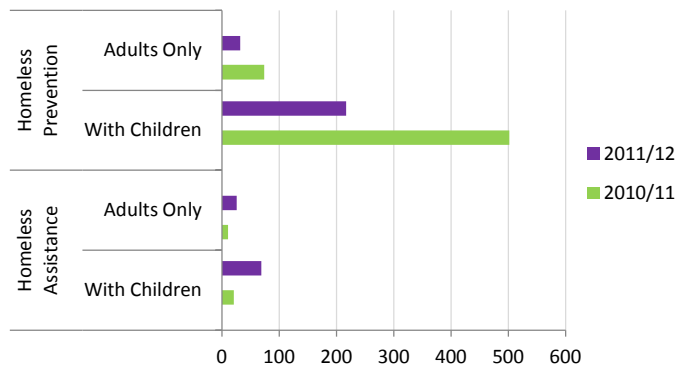


Age Range of Clients

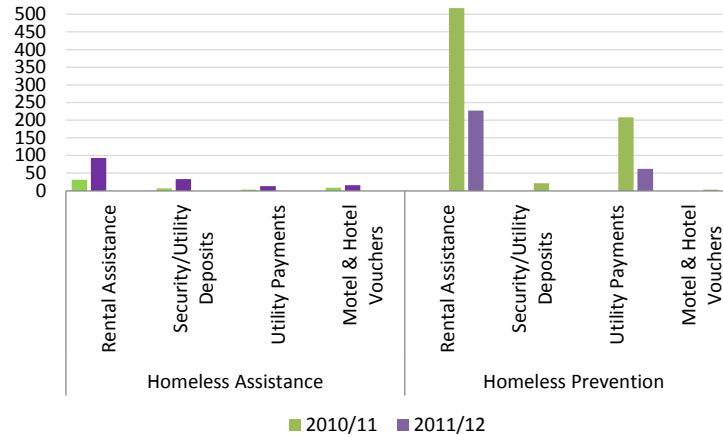


Demographics	
Households Served	114
Clients Served	343
Average Age (HOH)	39
Gender - Male (HOH)	25
Gender - Female (HOH)	89
Veterans (adults only)	5
Disabling Condition (adults)	36
Race - White (HOH)	91
Race - Asian (HOH)	2
Race - Black (HOH)	20
Race - Multi-Racial (HOH)	1
Hispanic (HOH)	93
Non-Hispanic (HOH)	81
Adults Served	175
Children Served	168
Average Family Size	3.0
Average # of Children	1.9
Children 0-5 years	82
Children 6-12 years	53
Children 13-17 years	32

Persons Served by Household Type



Persons Served by Service Activity

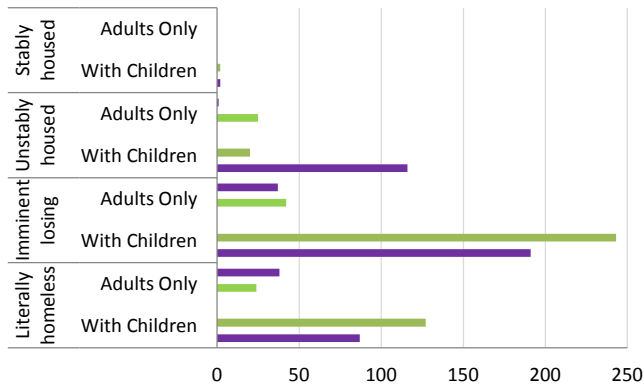




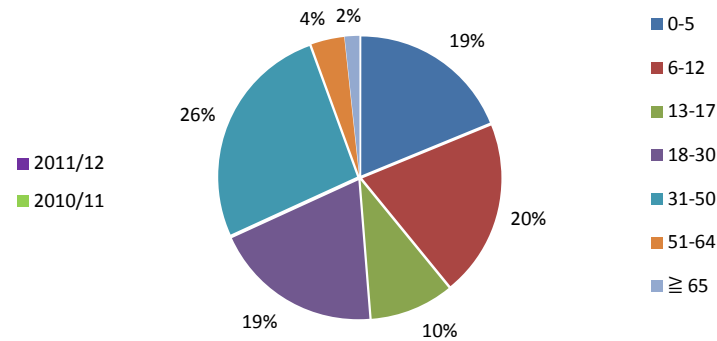
System and Program Indicator Report

AHAR 8: Tulare Co. HPRP	Bed Utilization		Total Income			Earned Income			Housing Stability						System of Concern
	Capacity	Actual	Goal (%)	Actual (%)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	Goal (#)	Actual (#)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	Yes or No
10/01/2011-06/30/2012															
Ind & Family System	N/A	N/A	25%	24%	No	25%	16%	No	330	463	Yes	70%	98%	Yes	Yes

Housing Status at Entry

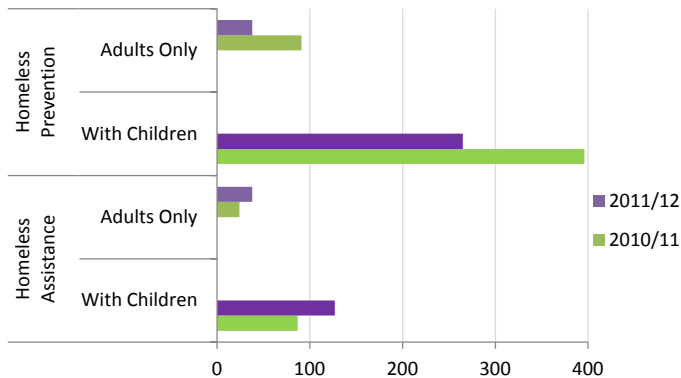


Age Range of Clients



Demographics	
Households Served	149
Clients Served	468
Average Age (HOH)	37
Gender - Male (HOH)	41
Gender - Female (HOH)	108
Veterans (adults only)	10
Disabling Condition (adults)	30
Race - White (HOH)	131
Race - American Indian (HOH)	2
Race - Black (HOH)	12
Race - Multi-Racial (HOH)	1
Race - Asian (HOH)	2
Race - Native Hawaiian (HOH)	1
Hispanic (HOH)	81
Non-Hispanic (HOH)	68
Adults Served	240
Children Served	228
Average Family Size	4.0
Average # of Children	1.9
Children 0-5 years	88
Children 6-12 years	95
Children 13-17 years	45

Persons Served by Household Type



Persons Served by Service Activity

