



SYSTEM AND PROGRAM LEVEL

INDICATOR REPORT

AHAR 8, QUARTER 1

10/01/2011 – 12/31/2011



Performance Measurements – Program Key

Program

VRM Men’s Guest
 VRM Shelter of Hope
 Barbara Saville Women’s Shelter
 CCFCC Porterville Women’s Shelter
 FSTC Battered Women’s Shelter
 Lighthouse Rescue Mission
 Cornerstone
 TPCC Reentry Center (PSC Programs)
 VRM Men’s Campus*
 CCFCC Transitional Housing (HUD & DV)
 Crossroads
 Hannah’s House
 New Beginnings
 THP Plus
 THP Plus Kings County
 VRM House of Hope*
 Bella Oaks
 E Street Complex
 Scattered Site (VAWA & SHP)
 Heritage Homes
 PSH Tracey Court
 Shelter Plus Care
 HPRP – Kings County
 HPRP – Tulare County

System

ES – Ind, Tier 1
 ES – Family OR Ind, Tier 1
 ES – Family OR Ind, Tier 2
 ES – Family OR Ind, Tier 2
 ES – Family OR Ind, Tier 2
 ES – Family OR Ind, Tier 2
 TH – Ind
 TH – Ind
 TH – Ind*
 TH – Family OR Ind
 TH – Family OR Ind
 TH – Family OR Ind
 TH – Family OR Ind
 TH – Family OR Ind
 TH – Family OR Ind*
 TH – Family
 TH – Family
 TH – Family
 PSH – Family & Ind
 PSH – Family & Ind
 PSH – Family & Ind
 HPRP Kings Co. – Family & Ind
 HPRP Tulare Co. – Family & Ind

**These programs will not have data or performance measures for employment or housing stability.*



2011 - 2012 Average Program Occupancy Rates

Facility Name		# of Year Round Beds	Oct-11		Nov-11		Dec-11		Avg
Emergency Shelter	Barbara Saville Woman's Shelter	30	942	101%	770	86%	832	89%	92%
	CCFCC Porterville Woman's Shelter	38	977	83%	1051	92%	1017	86%	87%
	FSTC Batterd Woman's Shelter, Visalia	30	395	42%	169	19%	202	22%	28%
	Lighthouse Rescue Mission	20	417	67%	358	60%	475	77%	68%
	VRM Shelter Of Hope	26	541	67%	645	83%	728	90%	80%
	VRM Men's Emergency Shelter	54	1659	99%		0%		0%	33%
	Total ES	198	4931	77%	2993	56%	651	61%	65%
Transitional Housing	Bella Oaks	18	496	89%	441	82%	403	72%	81%
	CCFCC Transitional Housing Program	35	540	50%	393	37%	411	38%	42%
	Cornerstone TH	20	581	94%	588	98%	573	92%	95%
	Crossroads	6	0	0%	15	8%	31	17%	8%
	E Street Complex	13	255	63%	270	69%	279	69%	67%
	Hannah's House	20	399	64%	438	73%	500	81%	73%
	New Beginnings	6	111	60%	44	24%	31	17%	34%
	Scattered Site	33	1302	127%	1608	162%	1765	173%	154%
	THP Plus	12	299	80%	346	96%	332	89%	89%
	THP Plus - Kings County	3	93	100%	90	100%	65	70%	90%
	TPCC Visalia Re-entry Center	28	892	103%	962	115%	881	101%	106%
	VRM House of Hope	15	324	70%	330	73%	337	72%	72%
	VRM Men's Program	28	946	109%	850	101%	1003	116%	109%
Total TH	237	6238	92%	6375	95%	6611	92%	93%	
Permanent Supportive Housing	Heritage Homes	27	404	48%	608	75%	682	81%	68%
	PSH Tracey Court	21	651	100%	623	99%	651	100%	100%
	Shelter Plus Care	5	186	120%	180	120%	210	135%	125%
	Total PSH	65	1241	89%	1411	98%	1543	106%	98%

Notes:

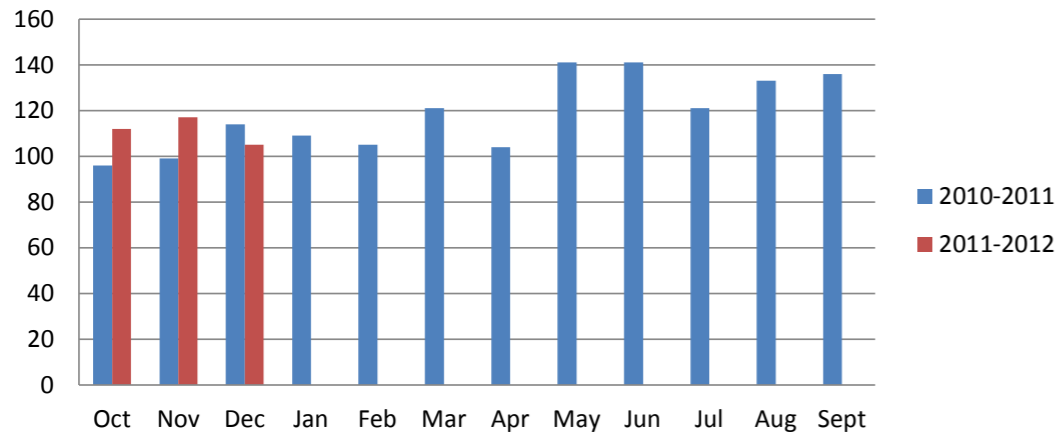
Report contains information on HMIS participating agencies only

System and Program Indicator Report

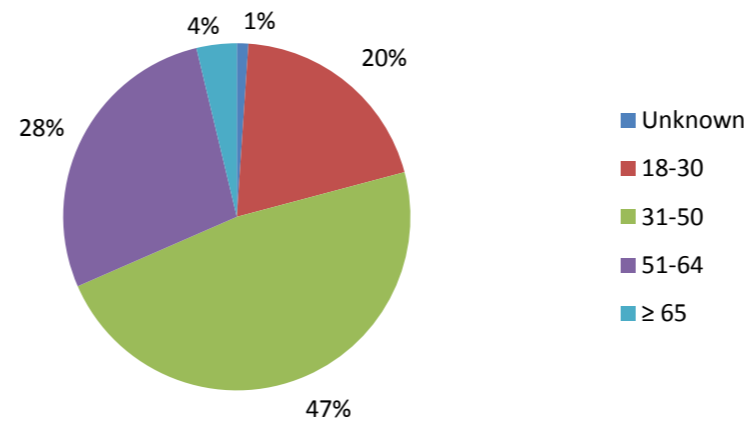


AHAR 8: Emergency Shelter - Tier 1^	Clients Served (Unduplicated)			Nightly Occupancy			Average Length of Stay (Days)*			System of Concern
	Goal	Actual	Outcome Achieved	Capacity	Actual	% Bed Utilization	Goal	Actual	Outcome Achieved	
10/01/11 - 12/31/11										Yes or No
Individual System	N/A	187	N/A	71	57	81%	N/A	16	N/A	No

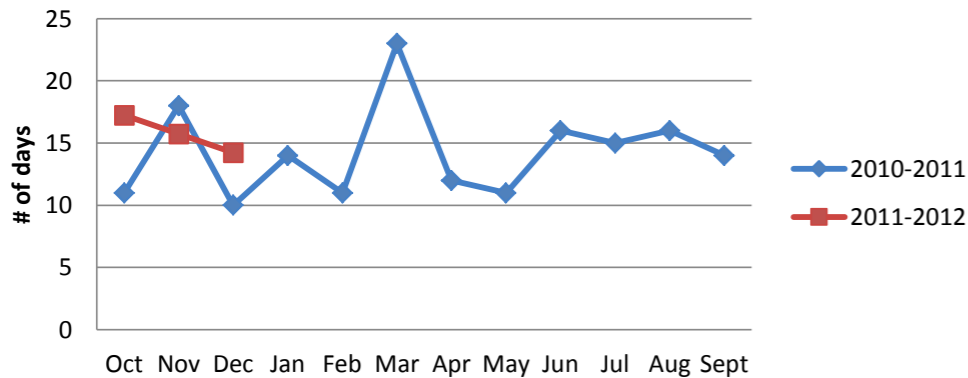
Clients Served



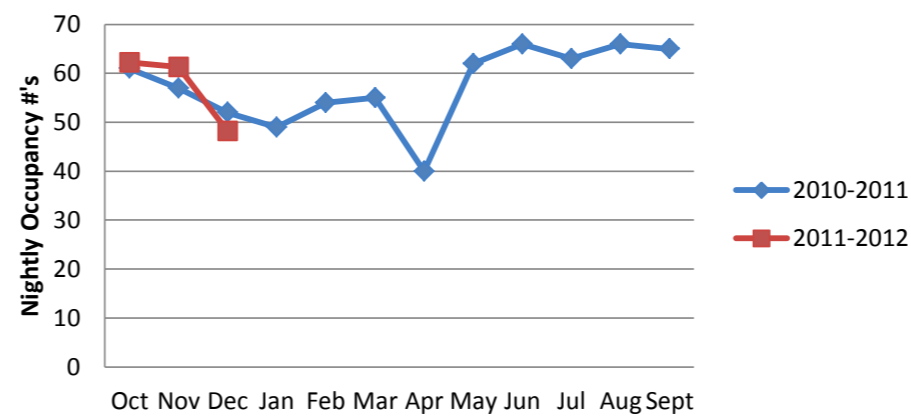
Age Ranges of Clients



Average Length of Stay, Days



Average Nightly Occupancy



Demographics	
Households Served	187
Clients Served	187
Average Age (HOH)	43
Gender - Male (HOH)	139
Gender - Female (HOH)	48
Veterans (adults only)	14
Disabling Condition (adults)	29
Race - White (HOH)	117
Race - American Indian (HOH)	49
Race - Black (HOH)	7
Race - Multi-Racial (HOH)	2
Hispanic (HOH)	80
Non-Hispanic (HOH)	104
Adults Served	187
Children Served	0
Mean Family Size	1
Average # of Children	0
Children 0-5 years	0
Children 6-12 years	0
Children 13-17 years	0

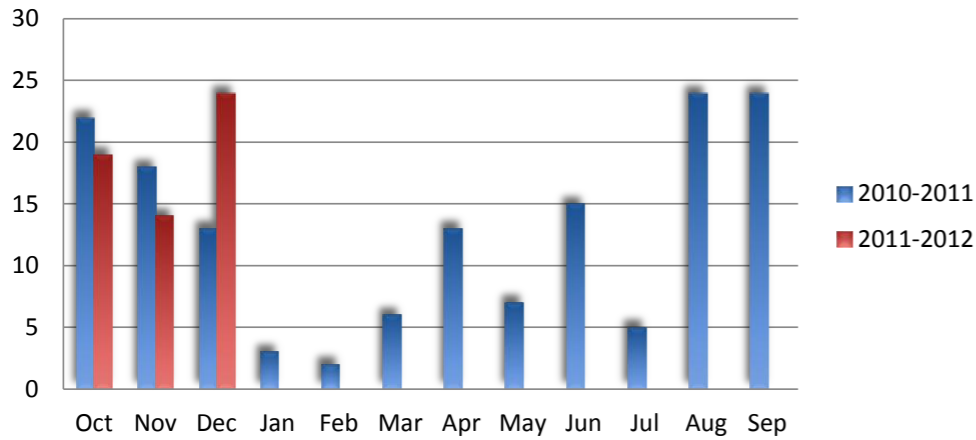
^ Tier 1 emergency shelters only collect universal data elements; there is no data collected on employment or destination.

System and Program Indicator Report

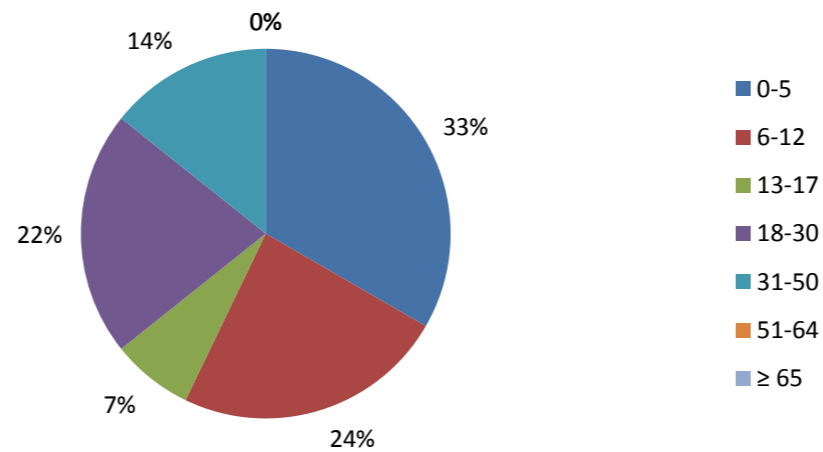


AHAR 8: Emergency Shelter - Tier 1^	Clients Served			Nightly Occupancy			Average Length of Stay (Days)			System of Concern
	Goal	Actual	Outcome Achieved	Capacity	Actual	% Bed Utilization	Goal	Actual	Outcome Achieved	
10/01/11 - 12/31/11										
Family System	N/A	42	N/A	9	10	111%	N/A	17	N/A	No

Clients Served

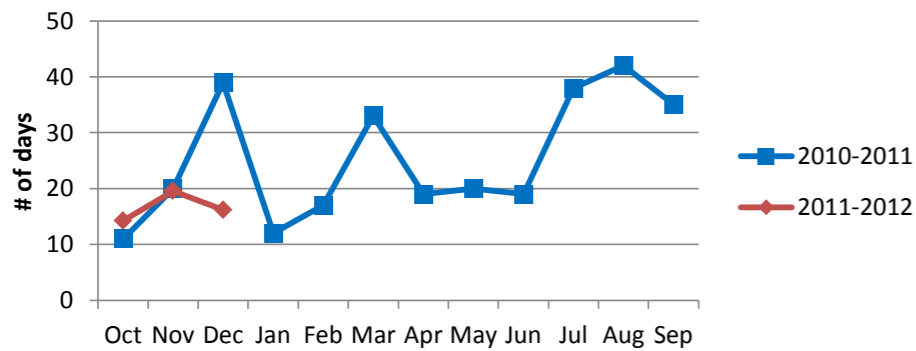


Age Range of Clients

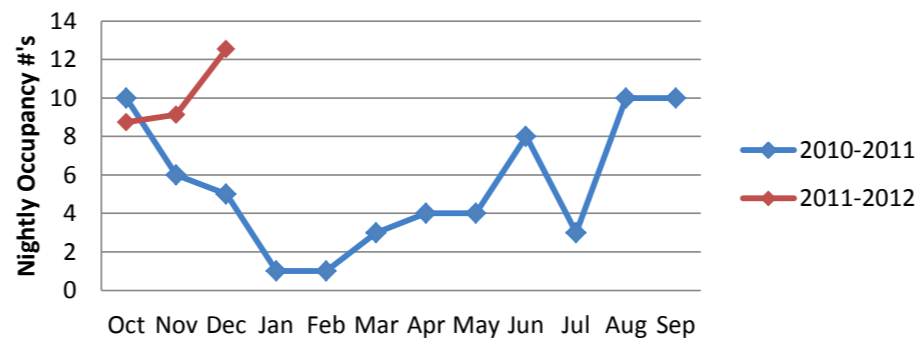


Demographics	
Households Served	15
Clients Served	42
Average Age (HOH)	31
Gender - Male (HOH)	0
Gender - Female (HOH)	15
Veterans (adults only)	0
Disabling Condition (adults)	4
Race - White (HOH)	11
Race - American Indian (HOH)	0
Race - Black (HOH)	4
Race - Multi-Racial (HOH)	0
Hispanic (HOH)	5
Non-Hispanic (HOH)	10
Adults Served	15
Children Served	27
Average Family Size	2.80
Average # of Children	1.80
Children 0-5 years	14
Children 5-12 years	10
Children 13-17 years	3

Average Length of Stay, Days



Average Nightly Occupancy



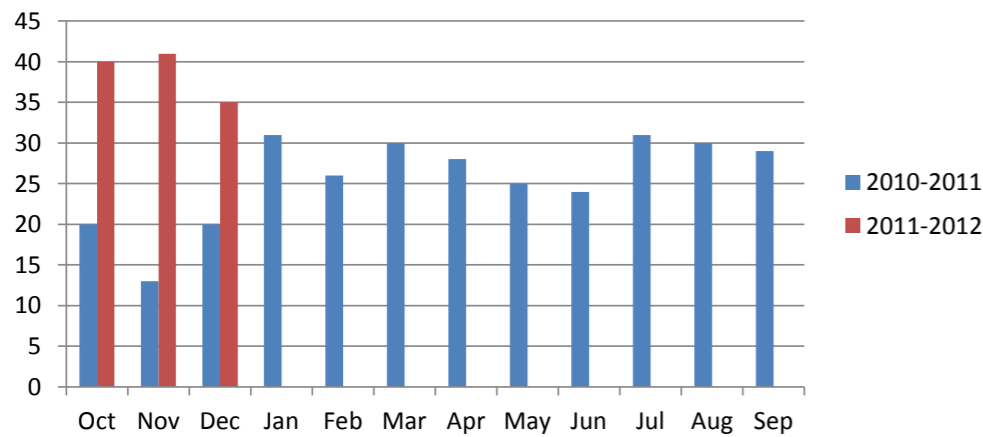
^ Tier 1 emergency shelters only collect universal data elements; there is no data collected on employment or destination.

System and Program Indicator Report

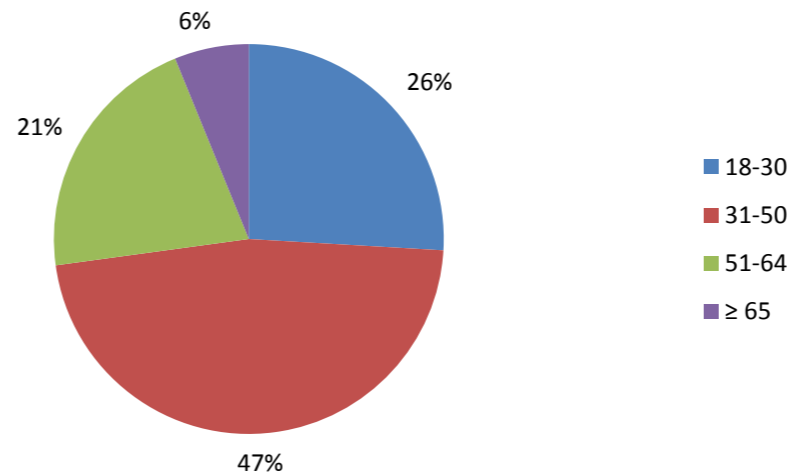


AHAR 8: Emergency Shelter - Tier 2	Households Served			Nightly Occupancy			Average Length of Stay (Days)			System of Concern
	Goal	Actual	Outcome Achieved	Capacity	Actual	% Bed Utilization	Goal	Actual	Outcome Achieved	
10/01/11 - 12/31/11										Yes or No
Individual System	-	81	-	24	21	88%	-	17	-	No

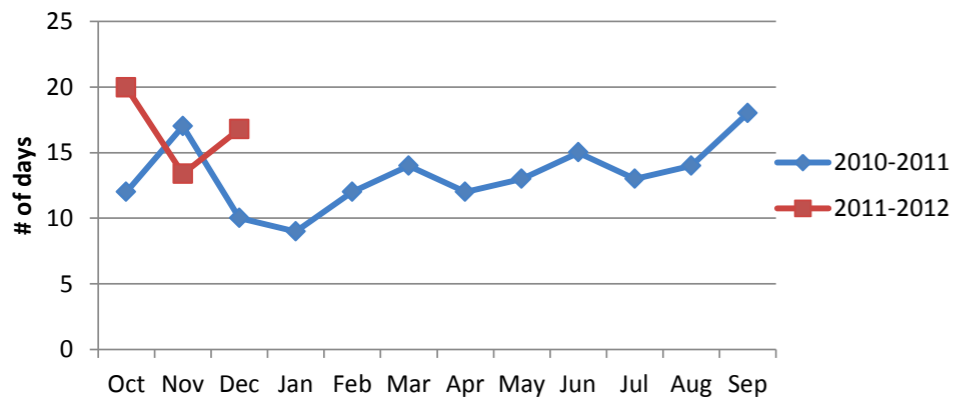
Clients Served



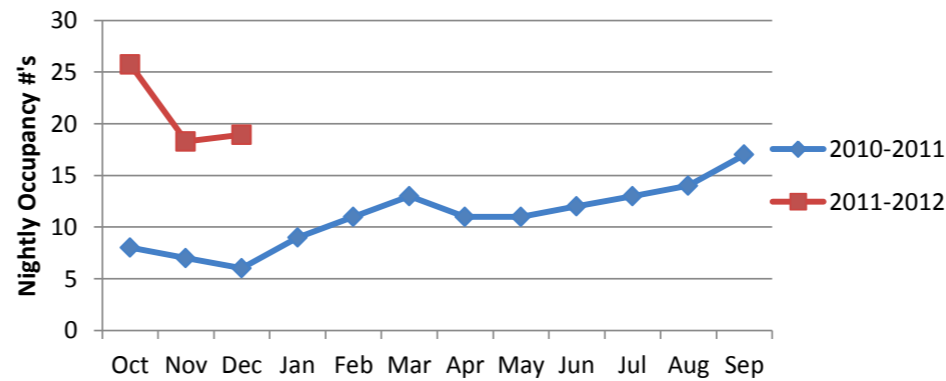
Age Range of Clients



Average Length of Stay, Days



Average Nightly Occupancy



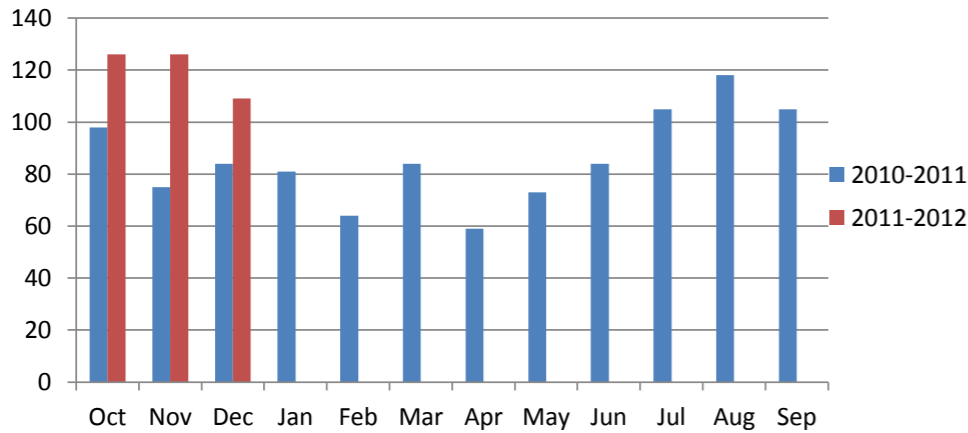
Demographics	
Households Served	81
Clients Served	81
Average Age (HOH)	41
Gender - Male (HOH)	0
Gender - Female (HOH)	81
Veterans (adults only)	1
Disabling Condition (adults)	45
Race - White (HOH)	65
Race - American Indian (HOH)	2
Race - Black (HOH)	11
Race - Multi-Racial (HOH)	0
Hispanic (HOH)	19
Non-Hispanic (HOH)	61
Adults Served	81
Children Served	0
Average Family Size	1
Average # of Children	0
Children 0-5 years	0
Children 6-12 years	0
Children 13-17 years	0

System and Program Indicator Report

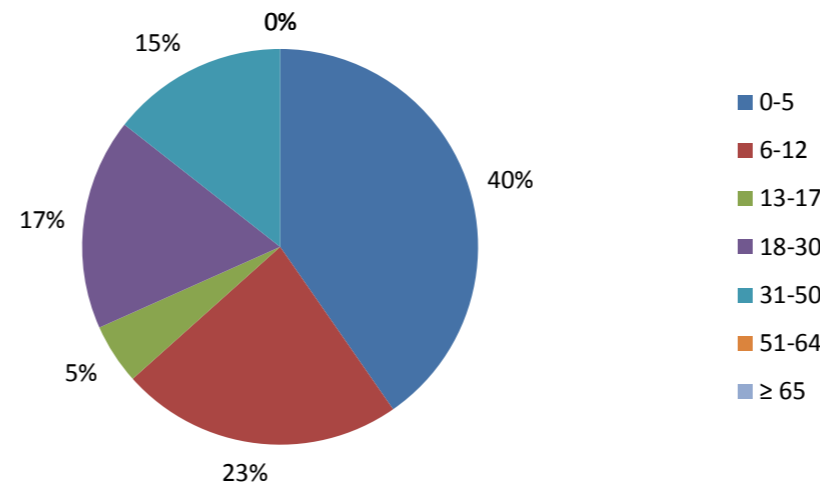


AHAR 8: Emergency Shelter - Tier 2	Households Served			Nightly Occupancy			Average Length of Stay (Days)			System of Concern
	Goal	Actual	Outcome Achieved	Capacity	Actual	% Bed Utilization	Goal	Actual	Outcome Achieved	
10/01/11 - 12/31/11										Yes or No
Family System	-	75	-	74	62	84%	-	16	-	No

Clients Served

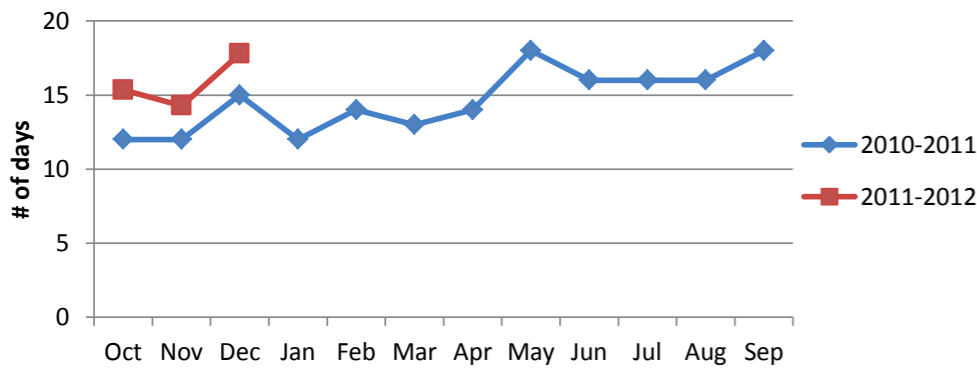


Age Range of Clients

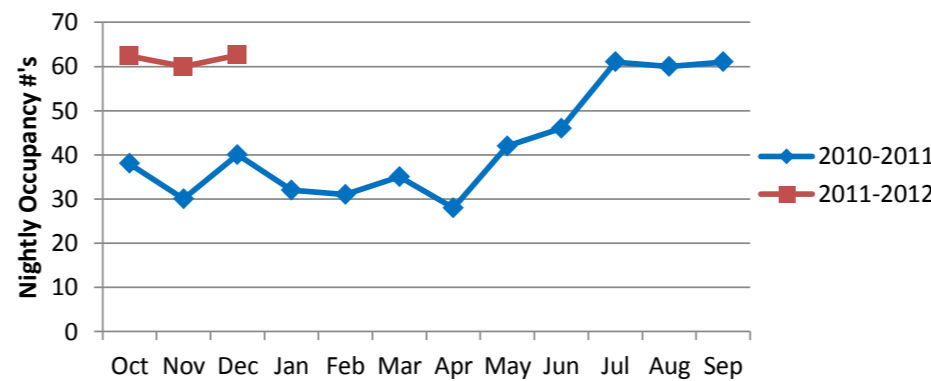


Demographics	
Households Served	75
Clients Served	241
Average Age (HOH)	31
Gender - Male (HOH)	0
Gender - Female (HOH)	75
Veterans (adults only)	0
Disabling Condition (adults)	21
Race - White (HOH)	65
Race - American Indian (HOH)	2
Race - Black (HOH)	5
Race - Asian (HOH)	2
Hispanic (HOH)	44
Non-Hispanic (HOH)	31
Adults Served	77
Children Served	166
Average Family Size	3.2
Average # of Children	2.2
Children 0-5 years	98
Children 6-12 years	56
Children 13-17 years	12

Average Length of Stay, Days



Average Nightly Occupancy

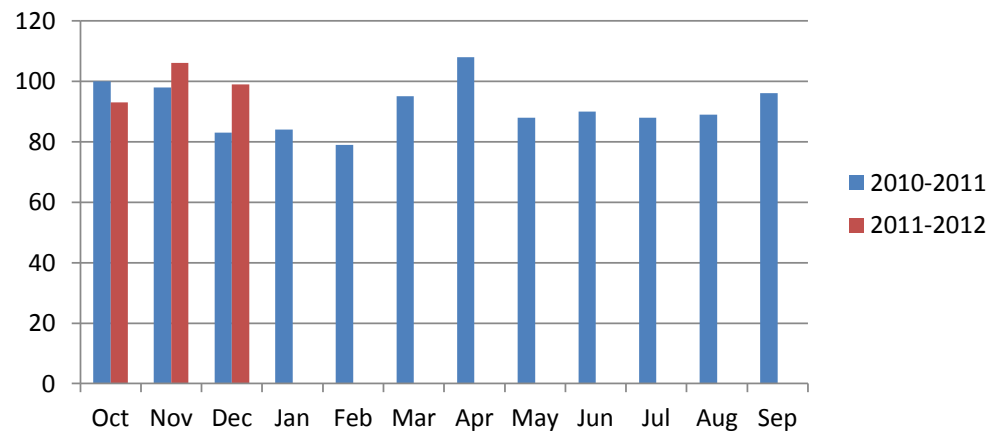


System and Program Indicator Report

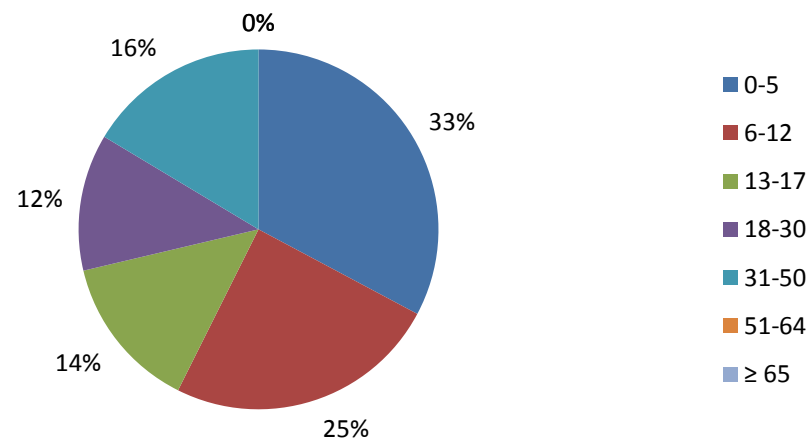


AHAR 8: Transitional Housing	Bed Utilization			Employment						Housing Stability						System of Concern
10/01/11 - 12/31/11	Capacity	Actual	% Bed Utilization	Goal (#)	Actual (#)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	Goal (#)	Actual (#)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	Yes or No
Family System^	109	94	86%	2	4	Yes	25%	57%	Yes	5	4	No	67%	57%	No	Yes

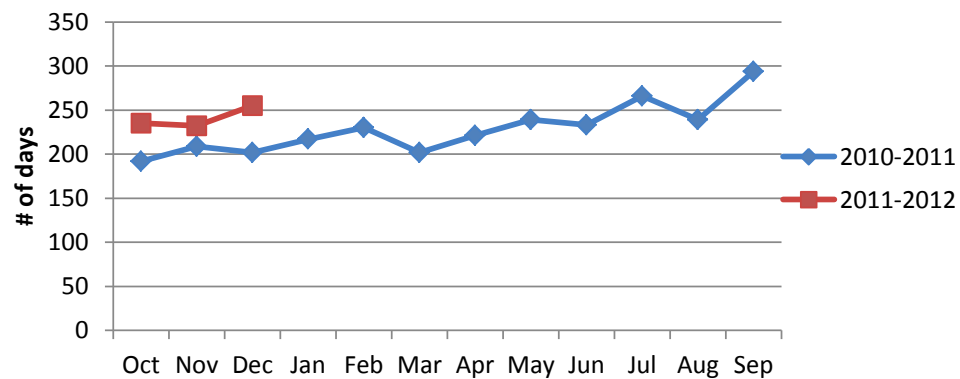
Clients Served



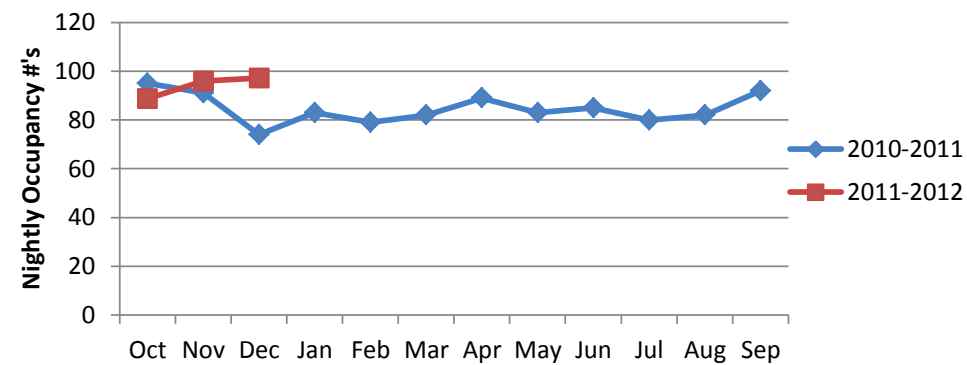
Age Range of Clients



Average Length of Stay, Days



Average Nightly Occupancy



Demographics	
Households Served	34
Clients Served	122
Average Age (HOH)	32
Gender - Male (HOH)	0
Gender - Female (HOH)	32
Veterans (adults only)	1
Disabling Condition (adults)	4
Race - White (HOH)	28
Race - American Indian (HOH)	2
Race - Black (HOH)	1
Race - Asian (HOH)	2
Race - Native Hawaiian (HOH)	1
Hispanic (HOH)	20
Non-Hispanic (HOH)	14
Adults Served	35
Children Served	87
Average Family Size	3.6
Average # of Children	3.6
Children 0-5 years	40
Children 6-12 years	30
Children 13-17 years	17

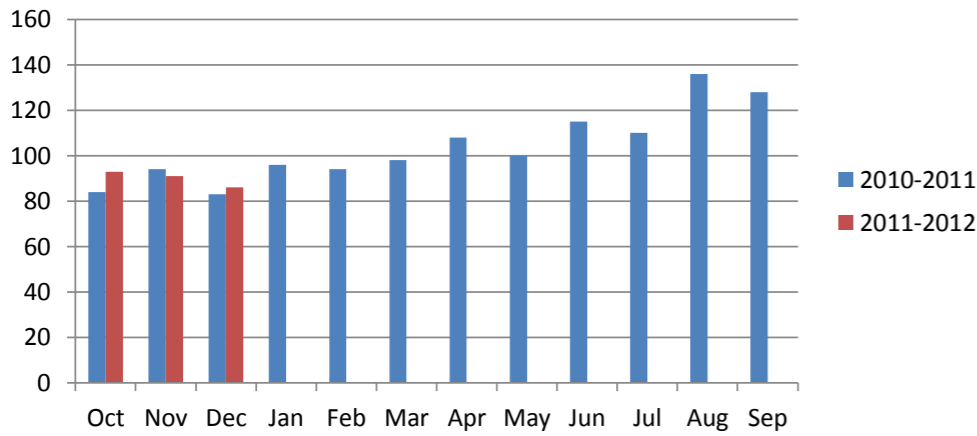
^Program Specific Data Elements (Employment Improvement & Housing Stability) not collected by VRM TH programs.

System and Program Indicator Report

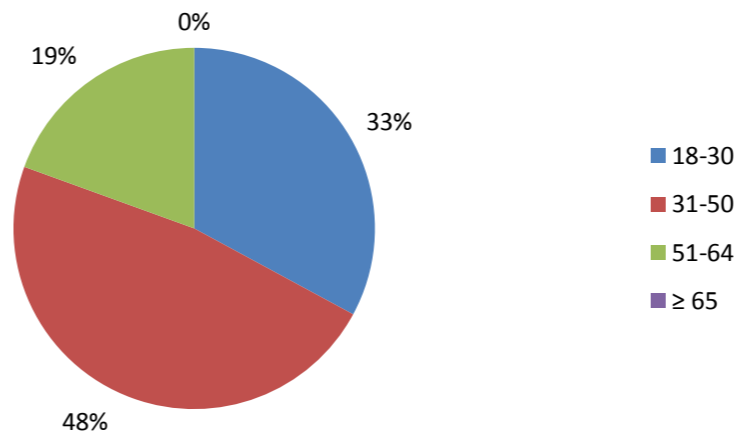


AHAR 8: Transitional Housing	Bed Utilization			Employment Improvement						Housing Stability						System of Concern
	Capacity	Actual	% Bed Utilization	Goal (#)	Actual (#)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	Goal (#)	Actual (#)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	Yes or No
10/01/11 - 12/31/11	132	78	59%	11	7	No	25%	16%	No	29	19	No	67%	44%	No	Yes

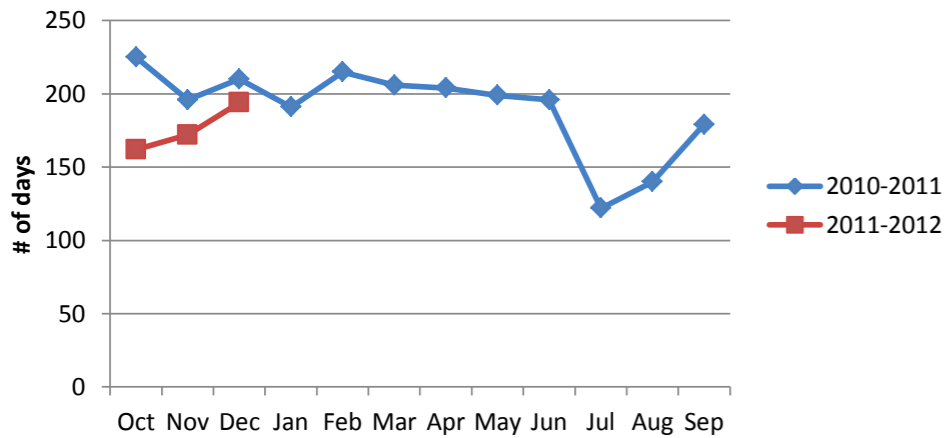
Clients Served



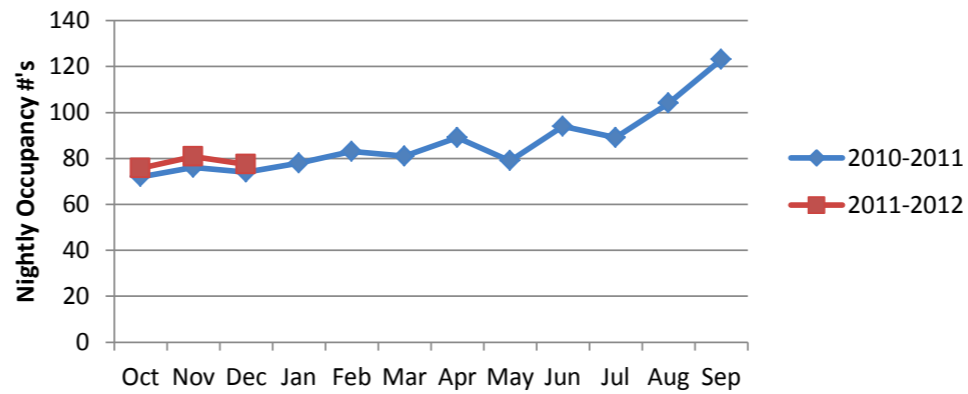
Age Range of Clients



Average Length of Stay, Days



Average Nightly Occupancy



Demographics	
Households Served	149
Clients Served	149
Average Age (HOH)	38
Gender - Male (HOH)	109
Gender - Female (HOH)	40
Veterans (adults only)	7
Disabling Condition (adults)	46
Race - White (HOH)	120
Race - American Indian (HOH)	7
Race - Black (HOH)	17
Race - Multi-Racial (HOH)	1
Race - Asian (HOH)	1
Race - Native Hawaiian (HOH)	1
Hispanic (HOH)	51
Non-Hispanic (HOH)	98
Adults Served	149
Children Served	0
Average Family Size	1
Average # of Children	0
Children 0-5 years	0
Children 6-12 years	0
Children 13-17 years	0

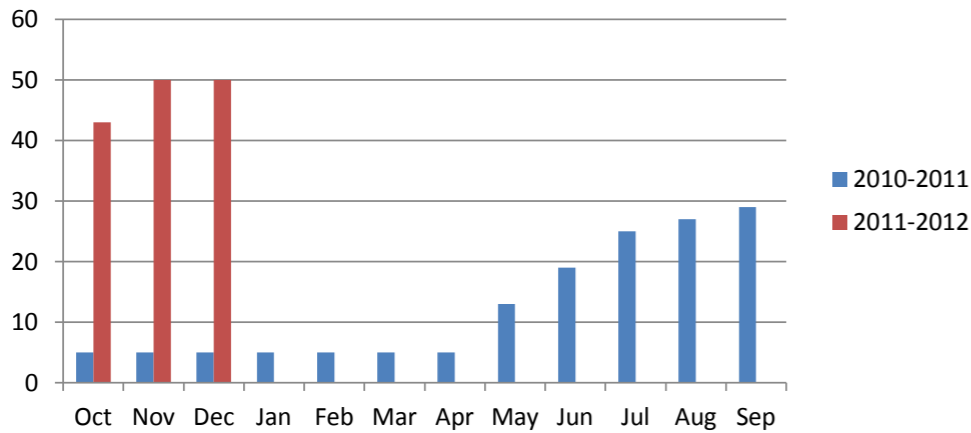
^Program Specific Data Elements (Employment Improvement & Housing Stability) not collected by VRM TH programs.

System and Program Indicator Report

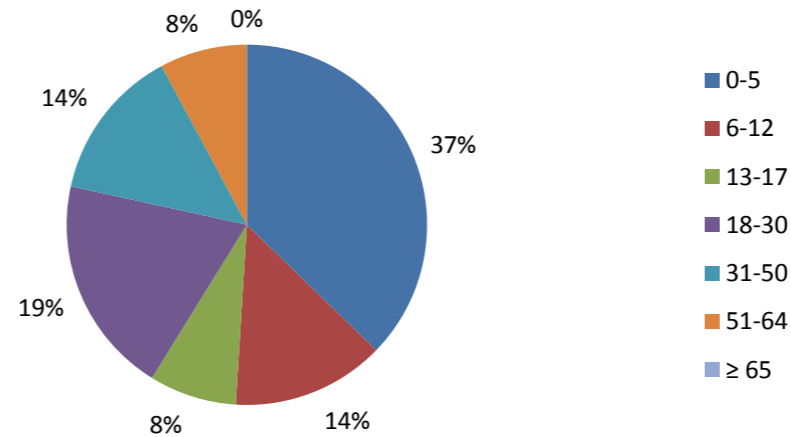


AHAR 8: Permanent Supportive Housing	Households Served			Bed Utilization			Employment Improvement			Housing Stability						System of Concern
	Goal	Actual	Outcome Achieved	Capacity	Actual	% Bed Utilization	Goal	Actual	Outcome Achieved	Goal (#)	Actual (#)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	
10/01/11 - 12/31/11																Yes or No
Ind & Family System	-	17	-	65	46	71%	25%	^	^	18	23	Yes	77%	124%	Yes	Yes

Clients Served



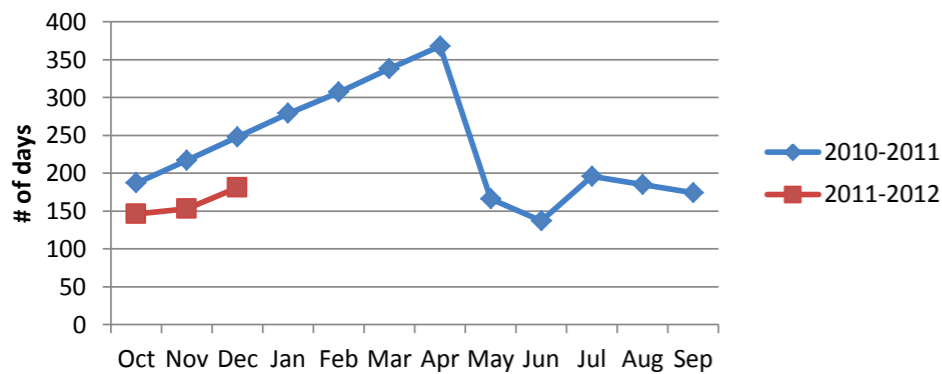
Age Range of Clients



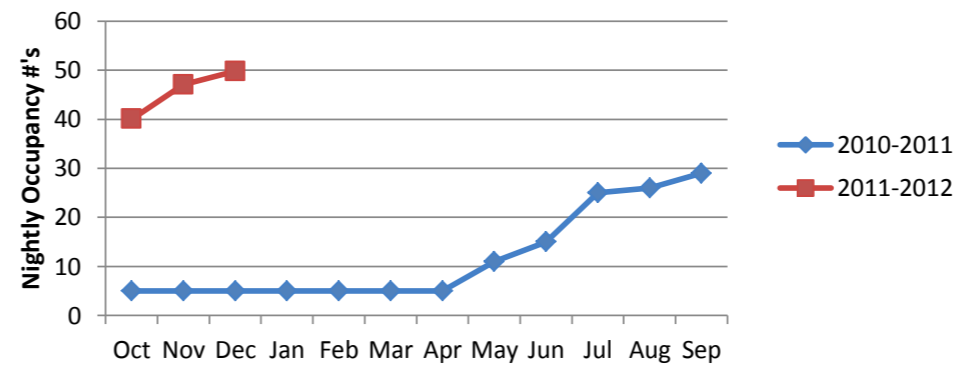
Demographics

Households Served	17
Clients Served	51
Average Age (HOH)	36
Gender - Male (HOH)	6
Gender - Female (HOH)	15
Veterans (adults only)	0
Disabling Condition (adults)	15
Race - White (HOH)	18
Race - American Indian (HOH)	0
Race - Black (HOH)	3
Race - Multi-Racial (HOH)	0
Hispanic (HOH)	5
Non-Hispanic (HOH)	16
Adults Served	21
Children Served	30
Average Family Size	3
Average # of Children	1.4
Children 0-5 years	19
Children 6-12 years	7
Children 13-17 years	4

Average Length of Stay, Days



Average Nightly Occupancy



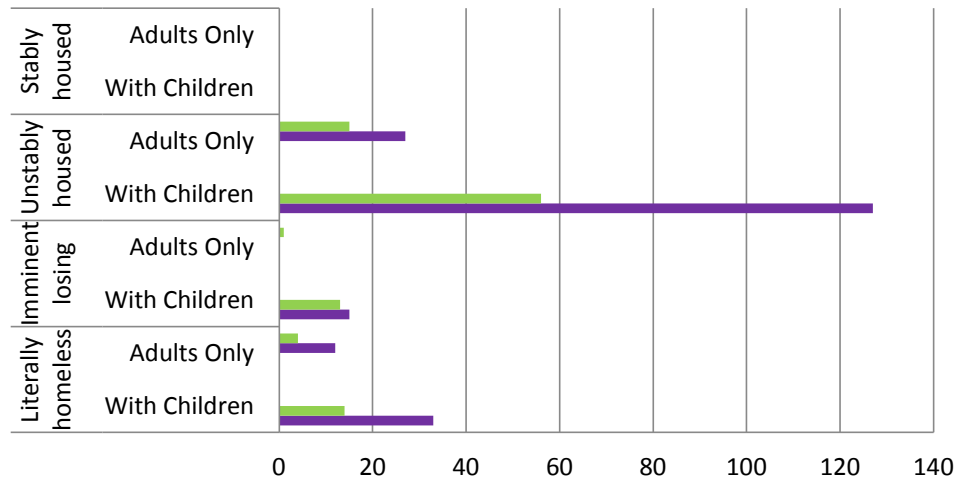
^ There have not been any households exit the program as of the end of the reporting period.

System and Program Indicator Report

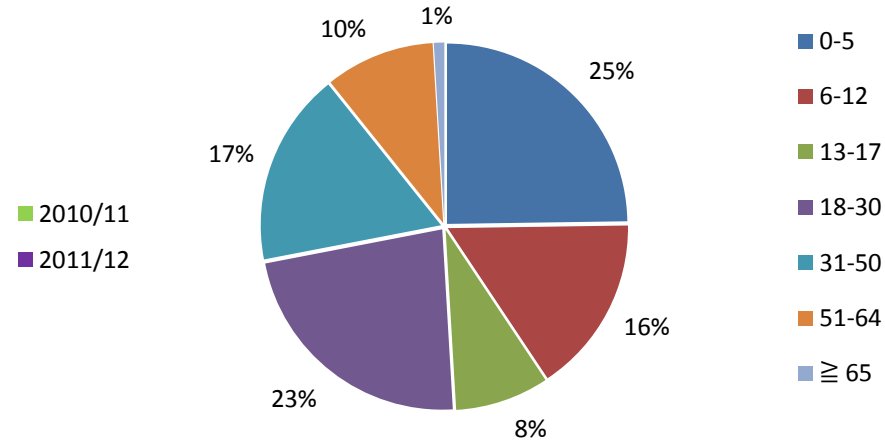


AHAR 8: Kings Co. HPRP	Bed Utilization		Employment Improvement						Housing Stability						System of Concern
	Capacity	Actual	Goal (#)	Actual (#)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	Goal (#)	Actual (#)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	Yes or No
10/01/11 - 12/31/11															
Ind & Family System	N/A	N/A	12	32	Yes	25%	70%	Yes	31	41	Yes	67%	89%	Yes	No

Housing Status at Entry

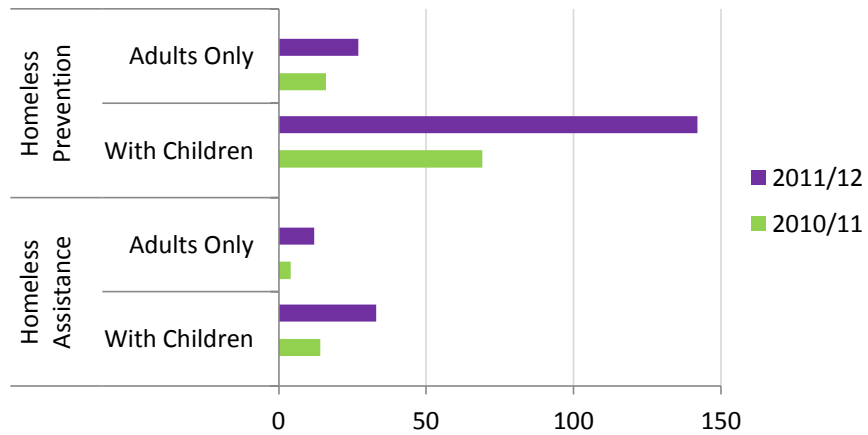


Age Range of Clients

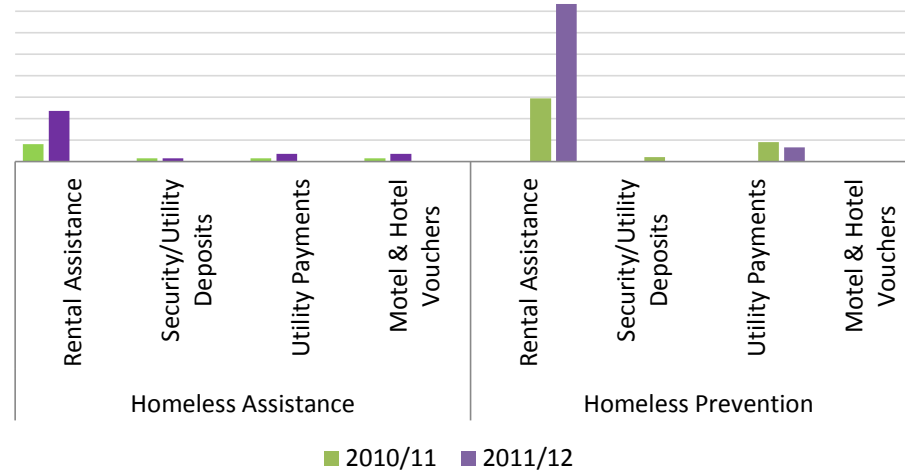


Demographics	
Households Served	68
Clients Served	214
Average Age (HOH)	39
Gender - Male (HOH)	15
Gender - Female (HOH)	53
Veterans (adults only)	3
Disabling Condition (adults)	22
Race - White (HOH)	53
Race - American Indian (HOH)	0
Race - Black (HOH)	15
Race - Multi-Racial (HOH)	0
Hispanic (HOH)	36
Non-Hispanic (HOH)	32
Adults Served	109
Children Served	105
Average Family Size	3.15
Average # of Children	1.54
Children 0-5 years	53
Children 6-12 years	34
Children 13-17 years	18

Persons Served by Household Type



Persons Served by Service Activity

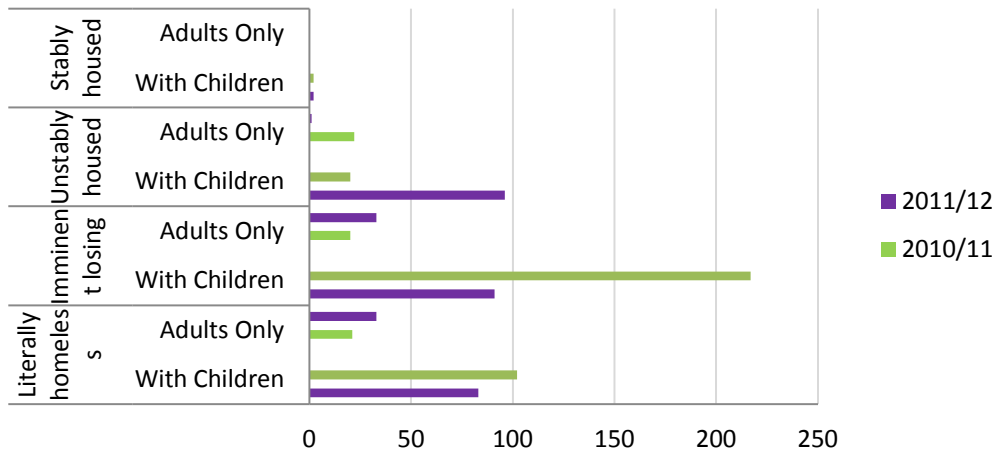


System and Program Indicator Report

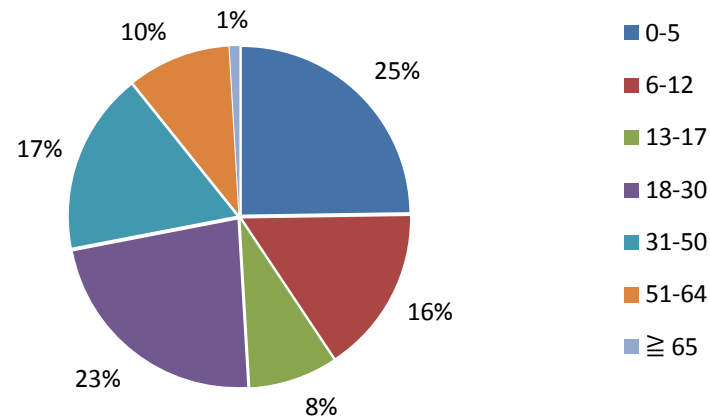


AHAR 8: Tulare Co. HPRP	Bed Utilization		Employment Improvement						Housing Stability						System of Concern
10/01/11 - 12/31/11	Capacity	Actual	Goal (#)	Actual (#)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	Goal (#)	Actual (#)	Outcome Achieved	Goal (%)	Actual (%)	Outcome Achieved	Yes or No
Ind & Family System	N/A	N/A	33	95	Yes	25%	72%	Yes	88	127	Yes	67%	96%	Yes	No

Housing Status at Entry

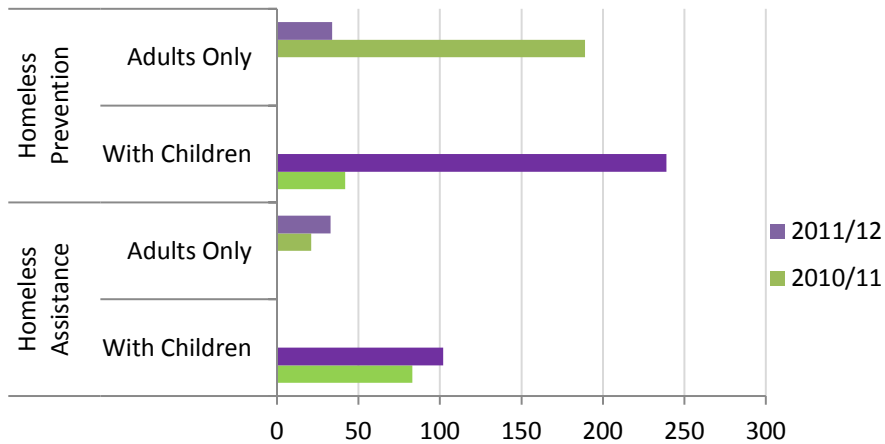


Age Range of Clients



Demographics	
Households Served	127
Clients Served	408
Average Age (HOH)	38
Gender - Male (HOH)	33
Gender - Female (HOH)	93
Veterans (adults only)	10
Disabling Condition (adults)	27
Race - White (HOH)	110
Race - American Indian (HOH)	2
Race - Black (HOH)	10
Race - Multi-Racial (HOH)	1
Race - Asian (HOH)	2
Race - Native Hawaiian (HOH)	1
Hispanic (HOH)	64
Non-Hispanic (HOH)	62
Adults Served	208
Children Served	200
Average Family Size	3.21
Average # of Children	1.57
Children 0-5 years	72
Children 6-12 years	88
Children 13-17 years	40

Persons Served by Household Type



Persons Served by Service Activity

